



# A NEW HEALTH PROVIDER REGISTRY IS COMING!

## WHY the Health Provider Registry?

The Health Provider Registry (HPRy) is a secure listing of health services, practices, providers and specialists. It is the authoritative source of contact information for SA Health EMR systems and is critical to the transfer of patient information between hospitals, practices and specialists. The Registry also provides a directory for health services and professionals that have a clinical need to communicate with each other in the interests of providing better delivery and improvement of health services to patients.

## WHAT is changing?

The HPRy technology is being upgraded to provide modern and faster service provision.

- The HPRy will look different but the purpose and functions will not change
- Requests for new practices and providers will be available online
- Requests for support will be available online

- Multiple providers can be added in one update
- Processing of changes will be faster and more efficient
- A self-serve platform for practices and providers to maintain their own information
- Forgetting your password will be a thing of the past! The HPRy will send a token to your email or mobile phone to allow access to the registry.

## WHAT is new?

The inclusion of **Health Identifier Numbers** will form part of the upgrade to the HPRy. Your **HPI-O** and **HPI-I** will be an important requirement and essential to SA Health for the correct transfer of information between health systems. Follow the link for more information:

<https://www.servicesaustralia.gov.au/organisations/health-professionals/services/medicare/healthcare-identifiers-service-health-professionals>

**Email** is a vital communication tool for all health related information. It is also the way that you will receive information regarding the HPRy. Providing an email address is a requirement for the new system to function efficiently for SA Health and HPRy communications with health services and providers. Your email address is not used to communicate sensitive or confidential information.

**GP Registrars** will be able to add themselves to the HPRy as soon as they complete their training. Establishing a record on the database will make it faster for practices to link new providers with their location.

## WHEN will this happen?

The new Health Provider Registry is due to arrive in November 2021. A specific date is yet to be confirmed and you will be notified when the release date is finalised.

## WHAT do I need to do?

Keep a record of your HPI-I numbers for your providers and your HPI-O number for your practice. There is nothing more to do right now. Further information will be communicated as we approach the go live date.