

## HPRY INFORMATION FOR PRACTICES AND PRACTITIONERS

The **Health Provider Registry (HPRy)** is the authoritative contact directory for healthcare practices and their practitioners and is maintained by Summit Health in agreement with SA Health. The HPRy's primary purpose is to maintain practice and practitioner information to ensure the correct transfer of clinical patient information between SA Health and hospitals.

The HPRy enables communication of clinical patient information (including discharge and separation summaries) between SA Health and practitioners via the hospital network. Only health-related organisations or private practitioners who have a clinical need to communicate with GPs, specialists or allied health professionals about their patients have access to the HPRy. The HPRy is used by public hospitals, private hospitals, health units and clinical services.

### Multiple uses of the HPRy

HPRy information supports the following outcomes:

- ✦ Transfer of clinical patient information such as discharge and separation summaries
- ✦ Communication of public health alerts such as food poisoning or epidemics
- ✦ Facilitation of referrals between general practices, specialists and allied health professionals
- ✦ Information about available health services and changes to services
- ✦ Access to Registry Select, a managed distribution listing for clinical and health program information where you can opt in as desired.

### Aims of the HPRy

- ✦ Enables one directory for referrals and communications – includes service provision details such as specialisations
- ✦ Provides more timely and accurate distribution of patient clinical information
- ✦ Enables public health alerts to reach all practitioners
- ✦ Supports service and communication improvements, e.g. secure messaging

### Login access to the HPRy

All health practices listed on the HPRy have the ability to edit their practice details online for the purpose of keeping information current including practitioner details.

To request an online user account, complete the [HPRy Online User Request form](#) or contact the HPRy team:

✉ [hpry@summithealth.org.au](mailto:hpry@summithealth.org.au)

☎ 08 8406 7797

## FREQUENTLY ASKED QUESTIONS

### ✦ **How did my practice information get listed?**

The HPRy has been in use for a number of years and may have preceded your provider listing. The information is validated annually.

### ✦ **How do I have my details included?**

You can be listed on the HPRy by completing and signing an [HPRy Health Practice and Practitioner Form](#)

You can withdraw your consent at any time by notifying the Health Provider Registry.

### ✦ **How do I update my details if they change?**

You can log onto the HPRy via <https://www.healthproviders.com.au/> and update your practice and provider details online.

### **Don't have a login account?**

Login accounts are provided subject to the [Conditions of Use](#)

Complete the [HPRy Online User Request form](#)

Alternatively you are welcome to email [hpry@summithealth.org.au](mailto:hpry@summithealth.org.au) or phone 08 8406 7797 to notify of changes.

### ✦ **Who has access to the HPRy?**

The HPRy is not available to the general public. Only health related organisations or private practitioners that have a clinical need to communicate with health practitioners about their patients can apply to have access.

### ✦ **How is access to the HPRy controlled?**

Access to the HPRy is password protected and encrypted, preventing general public access. The use of the Registry by any person or organisation outside the terms of their agreement may result in termination of access to the Registry and possible legal proceedings under the Privacy Act 2000

### ✦ **Where is my personal information stored?**

The HPRy is stored on a secure hosted service within a professional ISP environment.

### ✦ **Who owns the HPRy?**

The HPRy is a health communications solution owned and maintained by Summit Health under contract with SA Health.

### ✦ **What is the Communication Preference for?**

The communication preference determines the way that patient discharge summaries, notifications and health alerts move between hospitals and general practitioners. It is how your practice will receive this information, e.g. Fax,

Sharefile (email), Post. The communication preference must be the same for each practitioner listed at your practice.

For all general communication purposes, the practice email and/or phone number will be used.

## **What are the Practice Types?**

A full list of the practice types can be found at:

[https://www.healthproviders.com.au/forms\\_info.php](https://www.healthproviders.com.au/forms_info.php)

## **MORE INFORMATION**

For full details about our **Privacy Policy** and **Conditions of Use** go to

[https://www.healthproviders.com.au/forms\\_info.php](https://www.healthproviders.com.au/forms_info.php)

For further information, contact the HPRy team on:

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